

Code of Practice

The National Security Screen Association recognises its obligation to promote fair and competitive conditions in the interests of protecting the industry and its customers, and in doing so members undertake to provide the following standards of service:

- To conduct sales policies and advertising in an honorable and dignified manner, and not to enter into deceptive practices.
- To maintain a policy of efficient and honest service, maintaining the highest ethical values and providing high-quality products.
- To be extremely discreet in preserving confidential knowledge entrusted within the association and to avoid discrediting the work or product of any other member, unless circumstances demand affirmative action which shall be undertaken by the management committee.
- To carry out the responsibility of maintaining the standards pertaining to the security industry.
- Members and other representatives shall attend a minimum of four meetings in each year.
- Members shall encourage other businesses to join the association and likewise encourage clients to deal only with members of the association.
- Members shall ensure that all staff receives adequate training pertaining to the scope of their duties and keep an ongoing record of such training.
- To actively work toward the betterment of the Security Industry.